Notice Regarding the Implementation of Multi-Factor Authentication (MFA) for VPN Connections

Effective Date: Tuesday, July 28, 2026

As part of the Institution's ongoing efforts to strengthen the security of its information systems, starting **Tuesday, 28 July 2026**, access to the Institution's services and resources via **VPN** will require **Multi-Factor Authentication (MFA).**

Login verification will be performed through GUnet's **UAuth** app, which sends a push notification to the user's mobile phone to authorize the login.

Why is MFA being introduced?

The use of a second authentication factor provides significantly enhanced protection for user accounts and the Institution's information systems. Even if a user's password is stolen or leaked, access cannot be granted without authorization via the registered mobile device. GUnet's uAuth service is based on a verification mechanism using push notifications and is designed for secure device management and to enhance the protection of academic services.

What You Need to Do

All users who use the Institution's VPN (https://uvpn.uop.gr/) must install the **UAuth** application on their mobile phone (Android or iPhone) .

Installation Instructions

1. Install the GUnet **UAuth** app on your mobile phone.
    - For Android devices: search for UAuth on Google Play.
    - For iPhone (iOS) devices: search for **UAuth** in the Apple App Store.
2. Open the app after installation.
3. Follow the instructions below to register (pair) your device with your institutional account.
4. The next time you connect via VPN:
    - Enter your institutional login credentials.
    - You will receive a push notification on your mobile phone.
    - Select **Accept** to complete the connection.

Important notes

- The app must remain installed on your device.
- Enable notifications for the app so that you receive confirmation requests promptly.
- If you receive a connection approval notification without having attempted to log in, **do not approve** it and immediately notify the Digital Governance Unit at dgu@uop.gr .
- If you change or lose your mobile device, contact the Support Office to reactivate the service.

The **UAuth** app uses your mobile phone as an additional authentication factor and allows for easy identity verification via push notifications, significantly enhancing the security of access to the Institution's services.

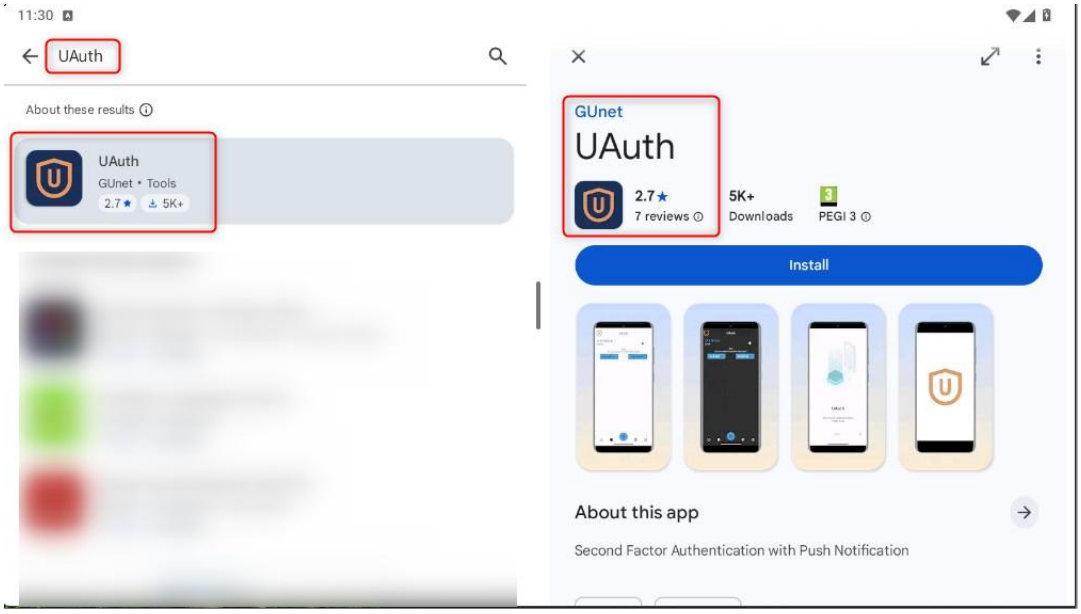
For more information about GUnet's uAuth service, please visit the uAuth Service – GUnet page.

For technical support or issues with installing and activating the app, please contact the Digital Governance Unit at dgu@uop.gr .

UAuth Authenticator – Installation and User Guide

Step 1: Install the UAuth (GUnet) authenticator

On your mobile phone, open the Play Store (Android) or App Store (iOS) and search for the app named “UAuth”. Make sure to check the logo and confirm that the developer is GUnet.



The search results should show the specific UAuth app published by GUnet.

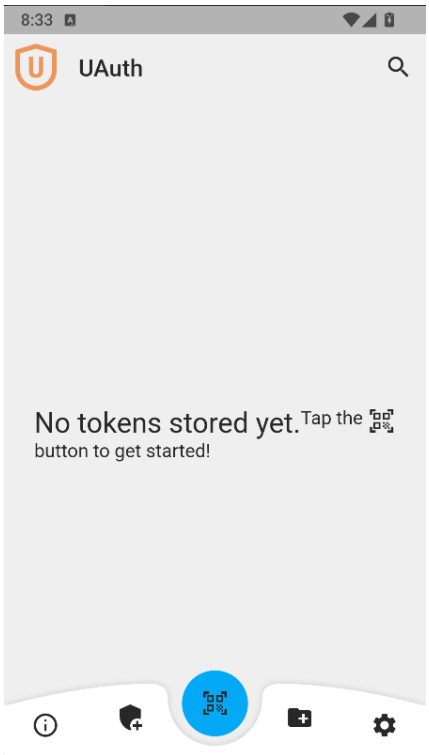
Alternatively, on Android devices, scan the QR code below to go directly to the UAuth app published by GUnet.

Alternatively, on iPhone devices, scan the following QR code to go directly to the UAuth (GUnet) app.

On the app page, tap Install.

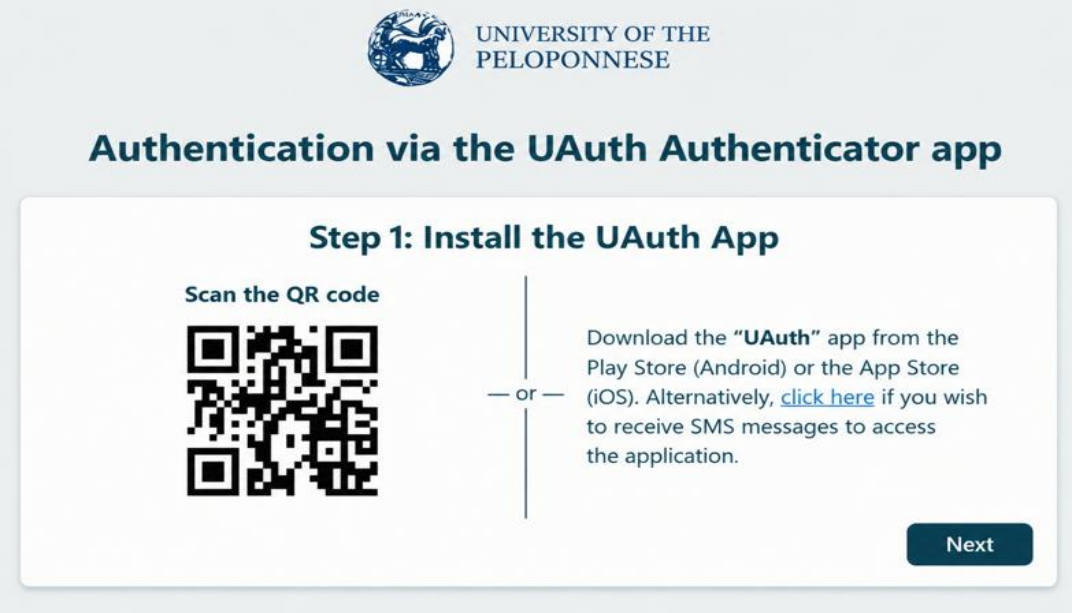
Once the installation is complete, tap Open to launch the app on your phone.

The app interface after launch is shown in the screenshot below. The text may vary depending on the language settings on your phone.



Alternative: Start the process from the VPN login page

When you log in via the VPN, after entering your credentials on the central authentication page, the message “Step 1: Install the UAuth App” may appear.



If you have already installed the app on your mobile device, click the Next button to proceed to Step 2.

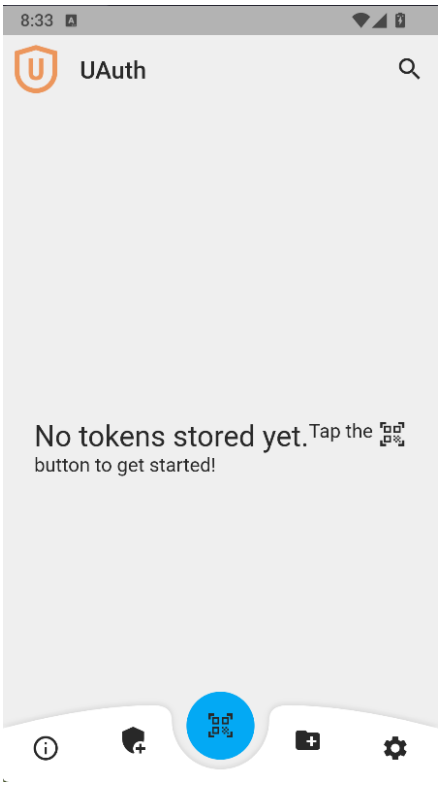
If you haven’t installed it, scan the QR code with your mobile device and install the app.

Step 2: Register the device with the authentication service

When connecting to a VPN, after entering your username and password, the following message appears only the first time:



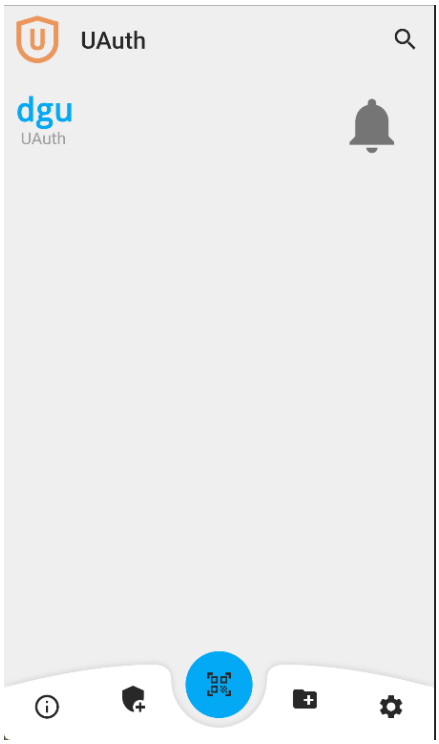
Click Next; Step 1 has already been completed.





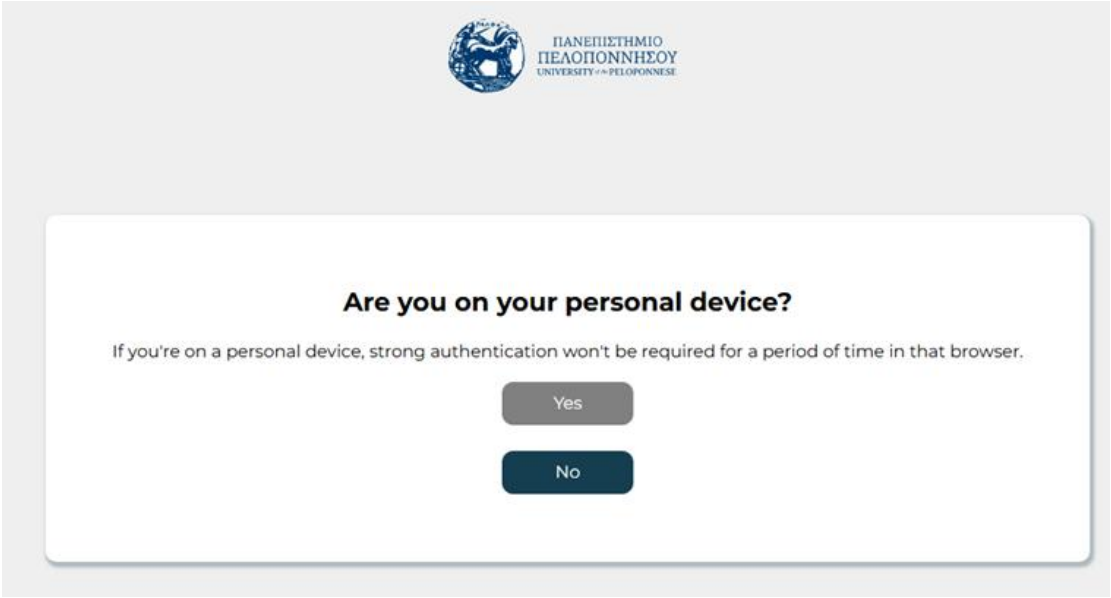
Open the app you installed in Step 1 and tap the button at the bottom of the screen (see the screenshot below). Tapping the scan button opens a rectangular scanning frame. Use it to scan the QR code displayed in Step 2 on the previous screen.

Wait for the registration to complete. Your account will then appear in the app under your username.



If you have set up a lock screen using a PIN or pattern, you will be asked to confirm the PIN or pattern.

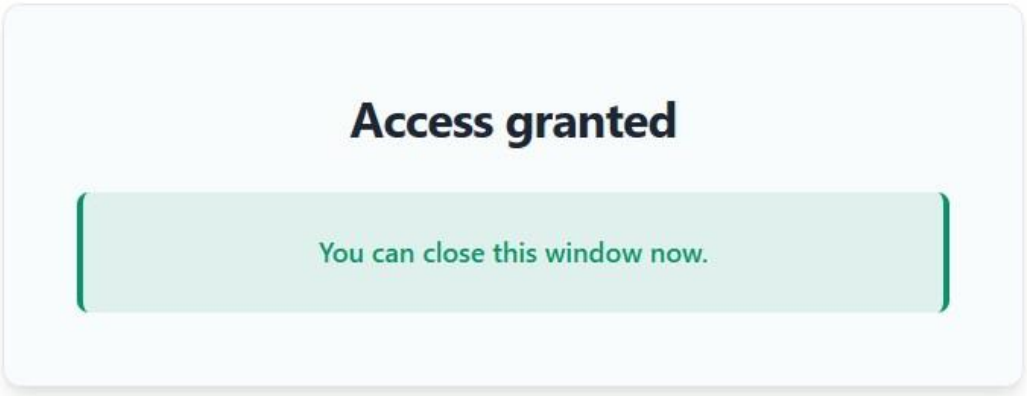
The following form will appear during the process; click the “Yes” button if the device you are using is your personal device. This means you won't be prompted to confirm via the UAuth app every time you connect to the VPN for a certain period of time.



On the form requesting authorization, click the “Accept” button



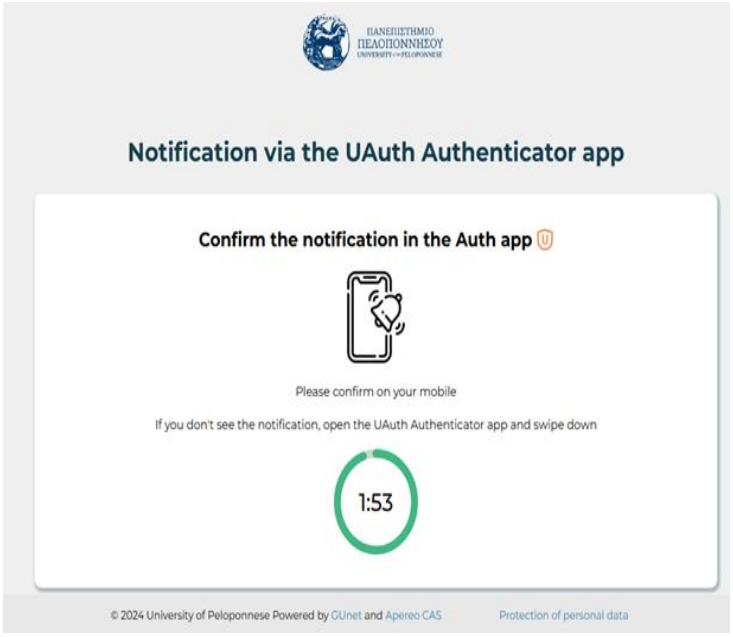
A confirmation message appears in Greek or English, depending on your settings. At this point, close the tab in your browser.

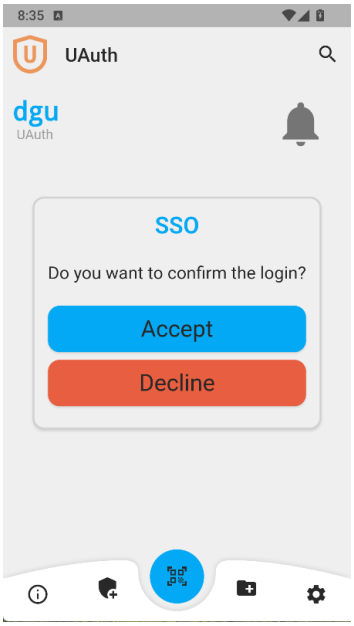


Step 3: Use UAuth when connecting to the VPN

Each time you connect to the VPN, after successfully logging in with your username and password, the following screen will appear (see the screenshot on the left).

Open the UAuth app, which displays two options: Accept and Decline. Click the Accept button to complete the login process.





IMPORTANT: If you receive a notification without having tried to log in, do not accept it.